



NATIONAL GYPSUM COMPANY
March 17, 2021

STATEMENT REGARDING PRODUCT AVAILABILITY

To Our Valued Customer,

We want you to be aware of a supply chain disruption that is affecting multiple industries across the United States.

In February 2021, a severe North American winter storm impacted millions of people and caused widespread devastation in several states. The ripple effects of that storm have led several suppliers of raw materials in ProForm® products to declare a force majeure, which is affecting ProForm's manufacturing capabilities.

ProForm Finishing Products, LLC is adjusting its manufacturing process to minimize the impact on your business as much as possible. The availability of raw materials for ProForm products might be limited, so you may experience some lead-time and shipment issues. We do not know how long the shortages will last, but based on feedback from raw material suppliers, we expect to feel the effects into the second quarter.

We are committed to providing you with extraordinary service as our manufacturing sites and suppliers work through this issue. ProForm Finishing Products will limit the number of SKUs to maximize product availability for customers, and beginning March 22, 2021, our Customer Service Center will place all new ProForm orders on pending confirmation to ensure availability. Once the order is scheduled and confirmed, your customer account specialist will communicate the delivery date to you.

As always, please do not hesitate to reach out to your customer account specialist or field sales representatives with any questions or concerns.

We will continue to closely monitor this evolving situation and communicate any updates with you. Thank you for being a valued National Gypsum customer.